

# Our app Aimo



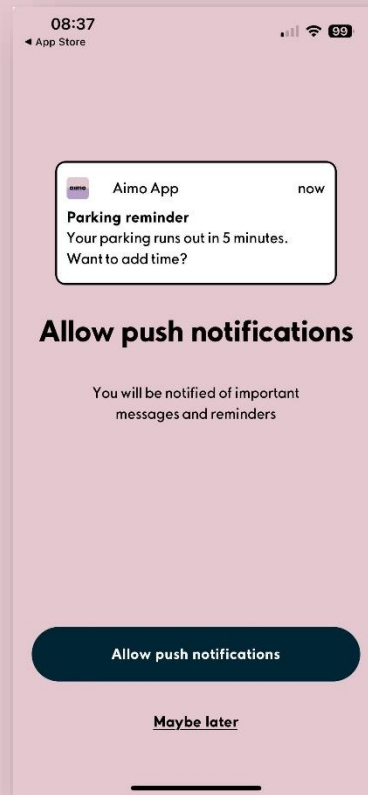
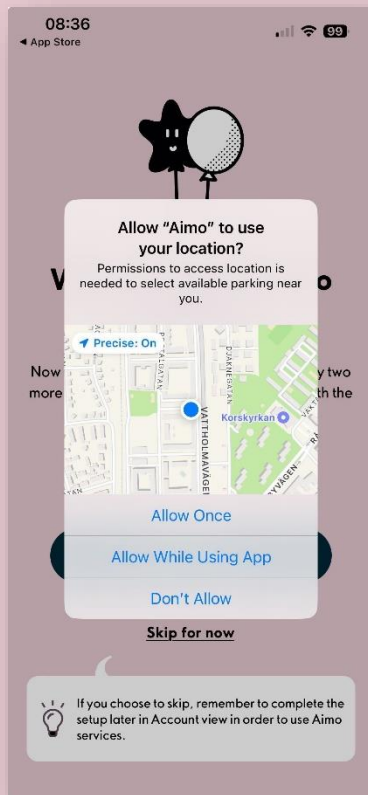
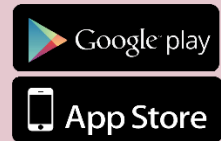
- You can park and charge quick and easy with Aimo
- Find, pay and extend your parking in a simple way on your phone.
- The parking fee is deducted directly from your payment card, which means that you have full control and can avoid the hassle of invoices.

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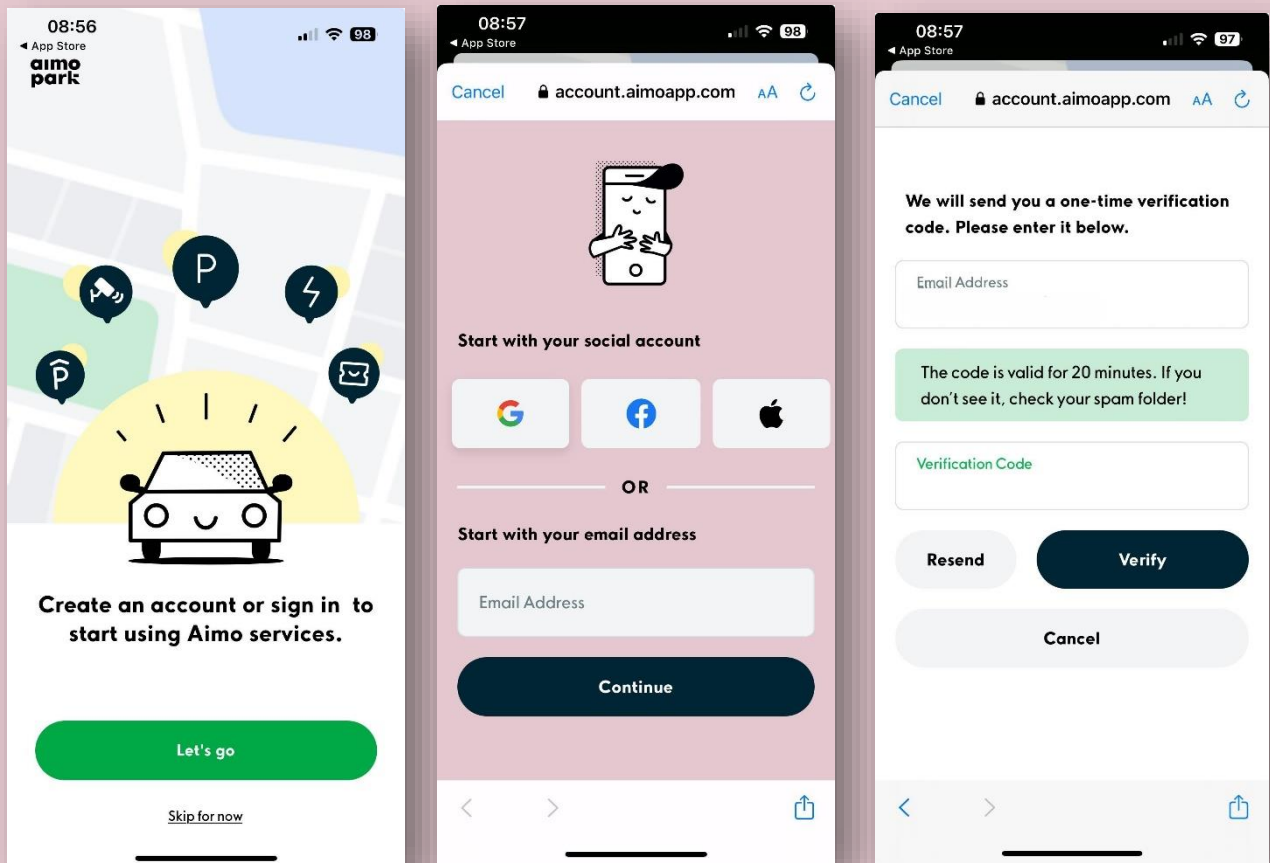
# Get started with Aimo

1. Start by downloading Aimo from App Store or Google Play
2. For the best experience we recommend that you activate location services while using the app and notifications to receive reminders about your parking sessions.



3. Create an account easily using an existing Google/Facebook/Apple account or with your email. When registering using email, a verification code is sent to the chosen email. Then create a password that is at least 8 characters long.

Do you already have a season ticket? Then you can log in to Aimo with the same email and password that you use on "My Aimo Park".



4. When the account is created you can add a payment card and a vehicle. It's also possible to choose a nickname, color and an icon to personalize your vehicle.
5. At the moment payment is only possible with Visa, Mastercard or American Express. Please note that the bank portal may vary depending on which card issuer you have.

08:59  
App Store

← Add payment method

**nets**

Merchant: Aimo Park Sweden AB

Card number

Card number

Expiry date (mm/yyyy)

01 2024

CVV / CVC

CVV / CVC

Register

09:00  
App Store

← Add vehicle

Vehicle details Extras

Enter license

Camera recognition  
Not allowed

Add vehicle

09:02  
App Store

← Add vehicle

Vehicle details Extras

Extra details

Nickname  
My car

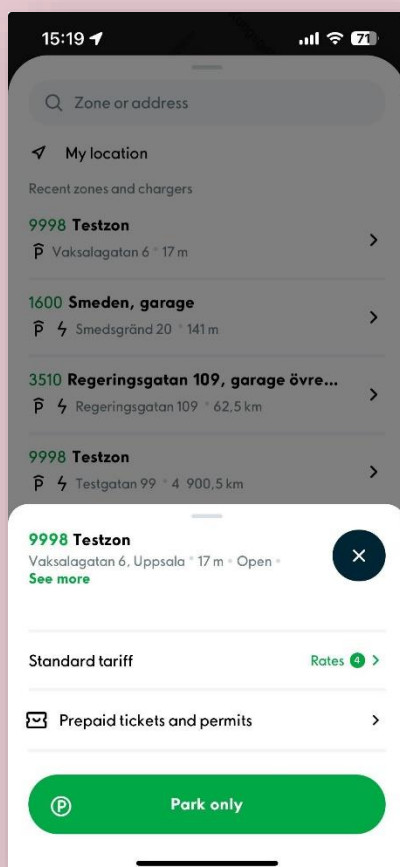
Vehicle color  
Light blue

Vehicle icon  
SUV

Add vehicle

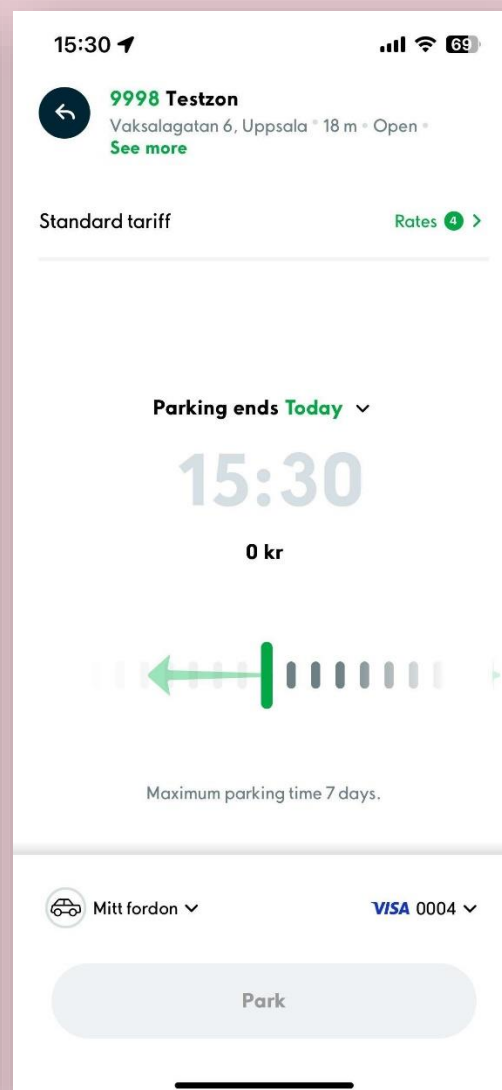
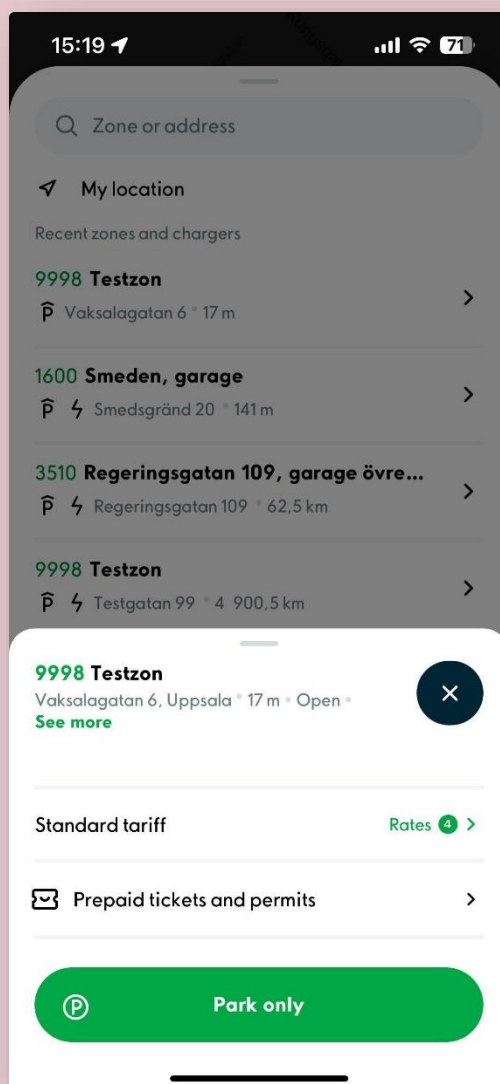
## Start parking

- With Aimo, you can pay for your parking easily for up to 10 vehicles at the same time.
- You can easily start, extend, and stop your parking. If you forget to end the parking it will end automatically at the pre-selected end time.
- A notification is sent before the parking is automatically stopped, so that you don't forget to extend your parking if needed.
- Start by choosing the parking zone you want to pay for.
- Check that the zone code in the app corresponds to the signage on site.
- Some zones offer the option to both choose your own end time and buy a prepaid ticket.



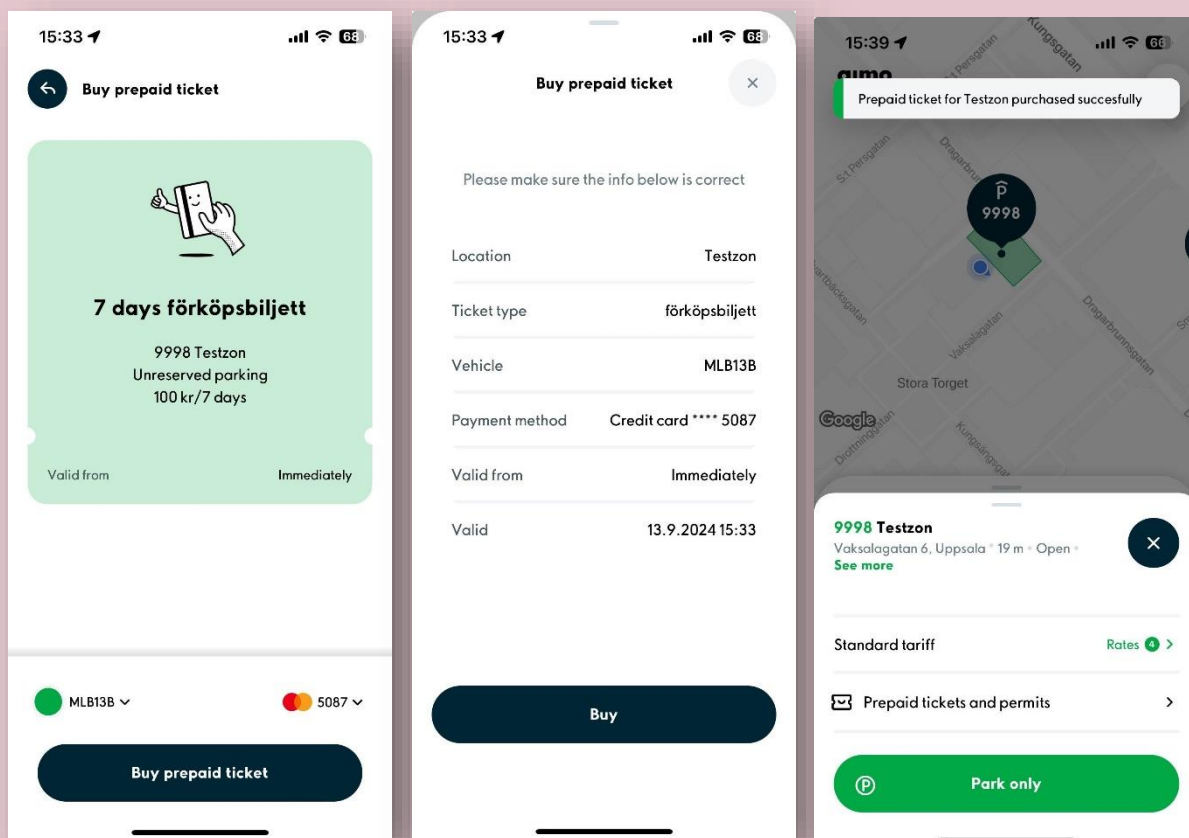
## Choose your own end time

- When opening a zone, you can choose your own end time by pressing the "Park only" button and then scroll to the wanted end time.
- Check that you have selected the correct vehicle, payment card and rate before pressing the green "Park for..." button.
- Before the parking is started you can see the preliminary amount for the selected time. If you end the parking in advance or extend the parking, the amount may change.



## Buy a prepaid ticket

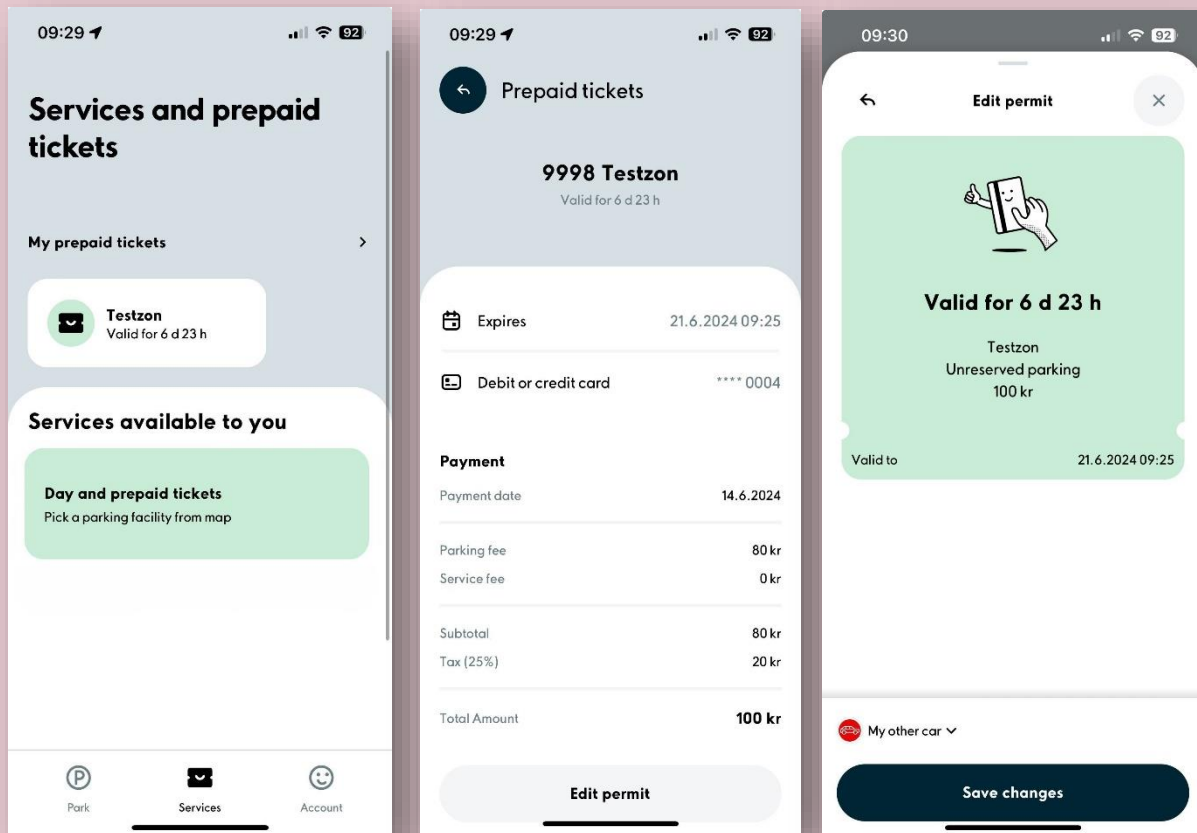
- On some zones prepaid tickets are available.
- With a prepaid ticket, you pay the amount directly and the ticket is valid according to its value.
- Common prepaid tickets are 7, 14 and 30 days. It's not possible to cancel a prepaid ticket in advance because the ticket has already been paid for.
- The ticket is valid for a consecutive period. E.g., It is not possible to use a 30-day ticket for 30 optional days. You can see the validity period of the ticket before completing the purchase.
- When you have chosen the zone, select the desired prepaid ticket under "Prepaid tickets and permits".
- When you have selected a ticket, the details of the ticket are displayed, as well as which vehicle it will apply to, and which payment card will be charged.
- Press "Buy" to activate the ticket. Please note that the ticket becomes valid immediately after purchase.



## Change vehicle on an active prepaid ticket

Do you have a prepaid ticket but you usually park with different cars? No problem, you can change the vehicle on the ticket up to four times a day.

- You will find your purchased prepaid tickets under "Services" in the bottom menu.
- Below "My prepaid tickets", press on the ticket you want to edit.
- Scroll down and press on "Edit permit".
- In the left bottom corner, press the current selected vehicle and choose another.
- Then save the changes.





## Start a parking with an alternative rate

Some zones have different rates depending on the type of parking.

E.g., If you are staff, visitor, have a permit or want to use an engine heater.

Select the desired zone, then press "Rates" to see which rate options are available and what the parking fees are for these.

Select the rate you want to pay for and then start a parking as usual.

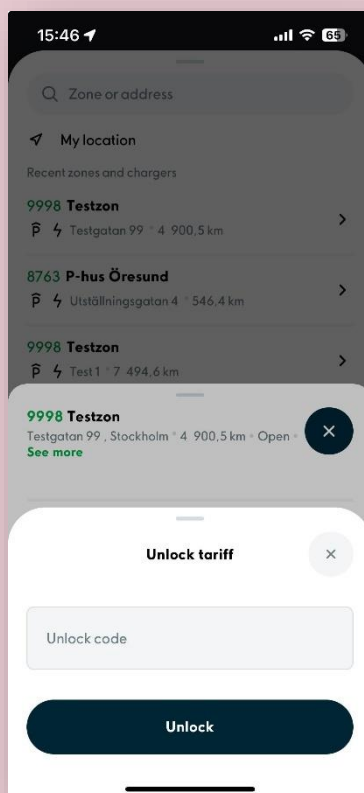
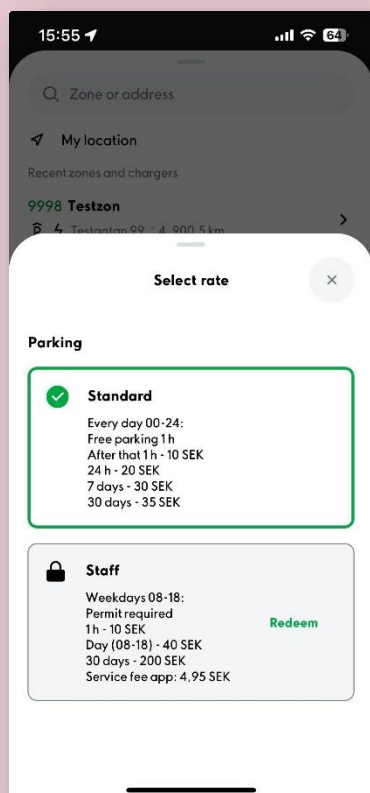
## Unlock a locked tariff/rate

Some zones have locked rates, these rates are not available to the public and you need a code to unlock and use them.

Select the desired zone, then press "Rates" to see which rate options are available and what the parking fees are for these.

You can see that a rate is locked if it has a padlock to the left of the name. Press on the rate, then enter the code and tap "Unlock".

Now the rate is unlocked and you can start a parking as usual.

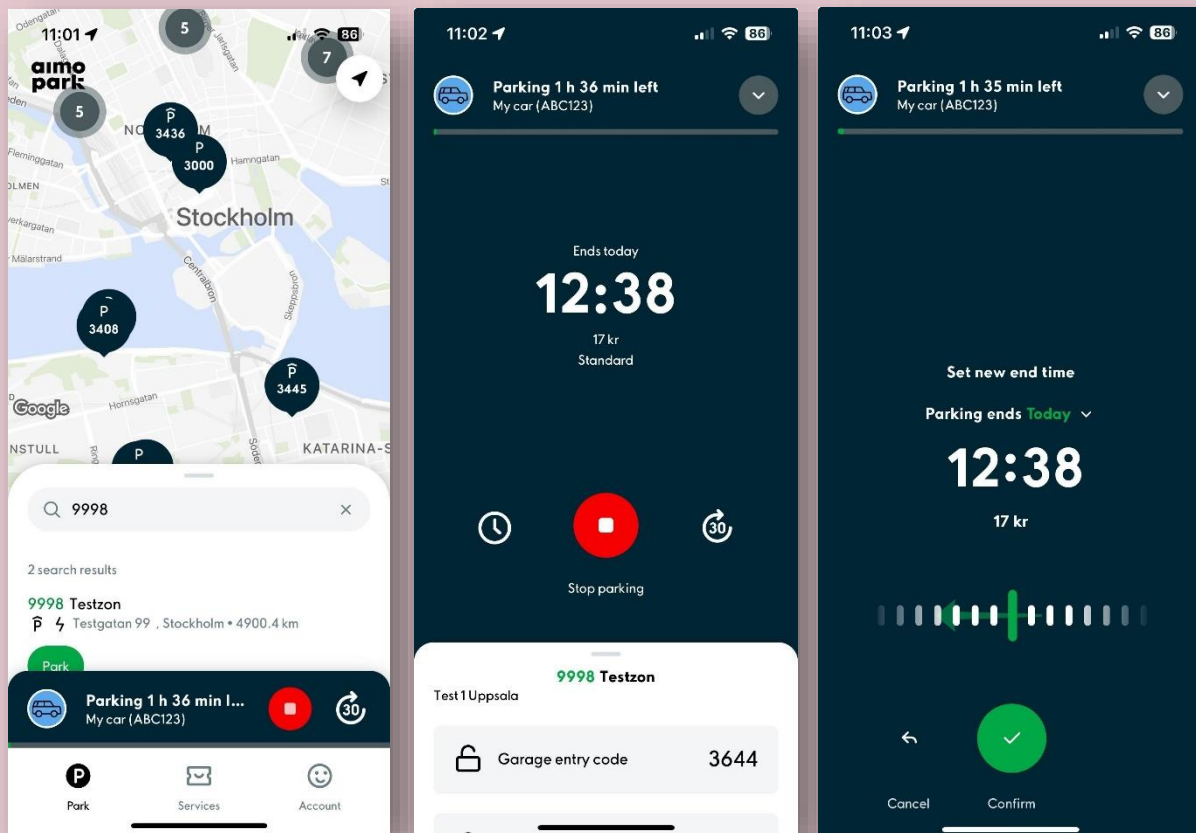


## Extend or end a parking

It's easy to extend your parking in Aimo app. If you have allowed notifications from Aimo, you will also receive a reminder before the end of the parking so you don't forget to extend it if needed.

Press "Park" in the bottom menu to see the ongoing ticket. There you can easily extend your parking by either clicking on the 30-button to the right to extend the parking 30 minutes. Or click on the clock to the left to choose your own end by scrolling the time wheel. The amount is recalculated depending on the new parking end time.

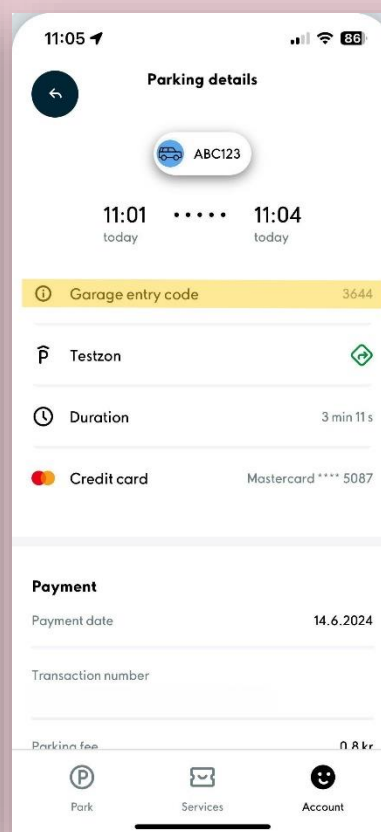
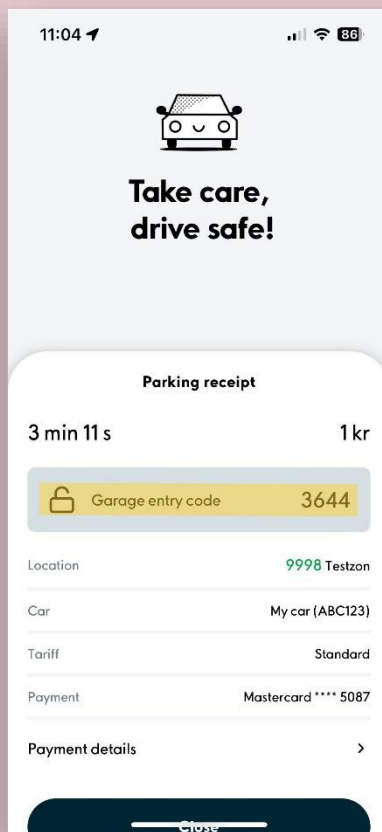
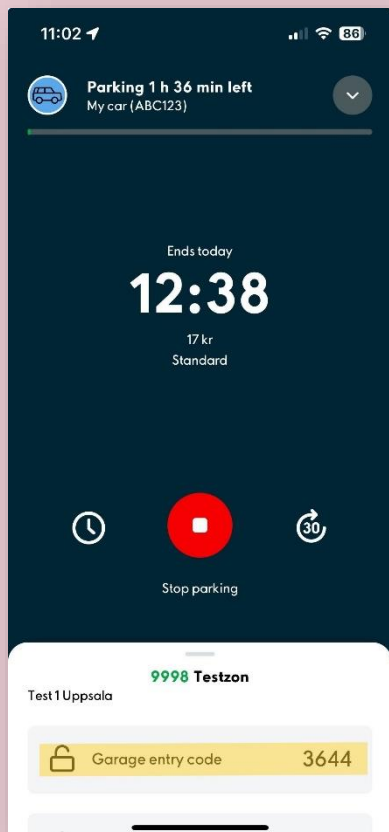
To end your parking press the red stop button in the middle and then confirm you want to stop your parking.



# Entry code

Some facilities require an entry code to enter. You can find the code in the app on the following places.

Ongoing parking	Stopped parking	Parking history (visible for 15 min)
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# Charging with Aimo Charge

In Aimo, at some facilities, you have the option to start charging your vehicle directly from the app.

Search for the zone in the app that corresponds with the signs on site. You can see if a zone offers EV charging if there is a lightning bolt under the zone code in the app.

When you have opened the right zone, press "Charging options" you will now see two options:

**Charge only** – If you should only pay for consumed energy.

Plug the vehicle into the charging socket and then, in the app, select the number that is next to the socket. If your vehicle is connected to the charging box, it should say "Occupied" on the same number in the app. If it says "Available", then the vehicle is not yet connected.

Check that the correct vehicle and payment card is chosen and then press the green "Start" button to start the charging.

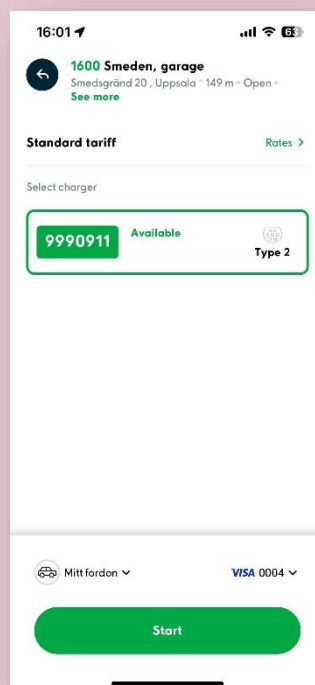
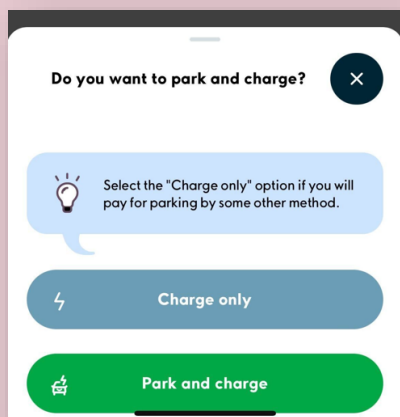
**Park and charge** – If you should pay for both consumed energy and the parking.

Plug the vehicle into the charging socket and then, in the app, select the number that is next to the socket. If your vehicle is connected to the charging box, it should say "Occupied" on the same number in the app.

If it says "Available", then the vehicle is not yet connected.

Check that the correct vehicle and payment card are chosen and then press "Continue".

Select a preliminary end time and press the green "Start" button to start charging and parking.



## Activate camera recognition

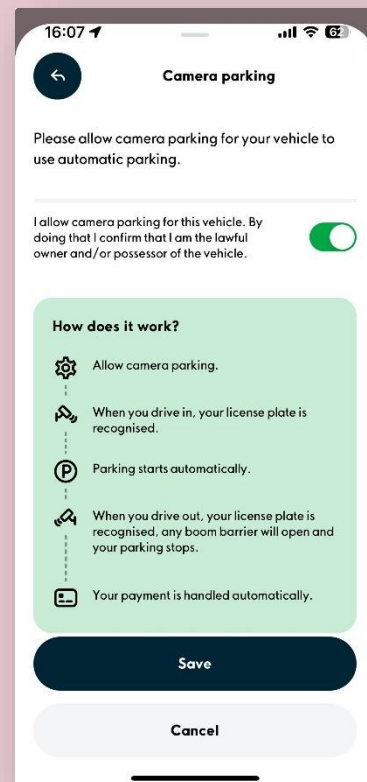
In some facilities there are cameras that read the registration number when entering and exiting the facility and automatically start a parking in the Aimo app, if you have an account with the vehicle added.

For it to work, you need to activate camera recognition on the vehicle you are going to park with.

Go to "Account" in the bottom menu and press "My vehicles". Either add a new vehicle or press on an existing one.

Below the registration number you can see "Camera parking", click on it and enable the toggle that confirms you are the possessor of the vehicle and allow camera parking. Press "Save" and then "update vehicle" / "Add vehicle" to save all changes. Now you can drive in and out with this vehicle and be charged on the payment card that is selected as default in the app, without having to bother with any payment machines.

If multiple people use the same vehicle and have different accounts in Aimo, only one of you can have camera recognition activated on the vehicle. If you enable the setting for the vehicle on your account, the other person will receive a notification that camera recognition is disabled for the vehicle on their account. It's therefore the account that has the setting activated for the vehicle that will be charged for the parking.



## Receipt

To find the receipt for the payment, go to "Account" in the bottom menu. There you press on either "Parking & Charging" or "Prepaid tickets and permits".

Press on the desired payment to view the details. Scroll down to download the receipt as a PDF.

It's also possible to receive receipts by e-mail after the end of every parking. Go to "Account" and enable the "Send email receipt" setting.



**Thank you for using our app Aimo.**